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With this first newsletter of 2011 we would like to take the opportunity to inform you about important changes.

### Pricing for 2011

Please be advised that the 2011- pricing will take effect on February 1st. Until then the 2010-pricing will be valid, so you still have the opportunity to order your products for these lower 2010-prices. As a special offer we'll give you the opportunity to order till February 15 to profit from our 2010 pricing!

### Spa Inventory



Due to great demand for the popular models and colour combinations we have increased our inventory level to narrow down the lead time on your spa orders. Please check out our online inventory list on <http://www.maaxspas.eu/dealerlogin.htm> .



### **MAAX Spas Photo Contest**

Spas have been installed in a lot of wonderful areas; some owners can enjoy relaxation and enjoy spectacular views. We would like to share these owners' experiences by starting the 2<sup>nd</sup> MAAX Spas European Photo Contest. We hope to inspire you to send us the most beautiful pictures of spas installed by you. The winner of this contest gets a new digital camera! A second purpose of this contest is to gather more suitable pictures which will be made available to everyone. The final date to send us your pictures is the 1<sup>st</sup> of July. This will give you the opportunity to shoot both winter, spring and summer photos. You can email your photos to Gerben: [gvanharten@interhiva.nl](mailto:gvanharten@interhiva.nl).





### X-Option

Please note that from January 2011 all MAAX Spas models will be ordered with the X-Option. If a model is required without X-Option, please state so clearly with your order. Find below the X-Option specifications per model.



#### X-OPTION ON THE MAAX SPAS 351 – 482

With the front of the spa we mean the side where the control panel is situated.

Models with the X-option start with an X in the item number, for example: X71080987988  
models without the X-option start with the first model number, for example: 471080987988

##### Model 351:

- No comfort collar available.

##### Model 461:

- 1 x Comfort collar standard, situated in the right seat in the back.

- X-option – No comfort collar.

##### Model 470:

- 2 x Comfort collar standard, situated in the right back and left back seat.

- X-option – 1 x comfort collar, situated in the right seat in the back.

##### Model 471:

- 2 x Comfort collar standard, situated in the right front and right back seat.

- X-option – 1 x comfort collar, situated in the right seat in the front.

##### Model 472:

- 1 x Comfort collar standard, situated in the right seat in the back.

- X-option – No comfort collar.

##### Model 480:

- 2 x Comfort collar standard, situated in the right back and left back seat.

- X-option – 1 x comfort collar, situated in the left seat in the back.

##### Model 481:

- 2 x Comfort collar standard, situated in the left front and left back seat.

- X-option – 1 x comfort collar, situated in the left seat in the front.

##### Model 482:

- 2 x Comfort collar standard, situated in the left front and right back lounge.

- X-option – 1 x comfort collar, situated in the left lounge in the front.





**Warranty Requests**

We still frequently notice that Warranty Cards of spas purchased are not returned to us for registration in the Warranty Registration Database. This will lead to a denied warranty request if service is needed. It is the consumer's responsibility to fill out the warranty card and send it to us, but we recommend to fill out the Warranty Card on behalf of the consumer when installing the spa. This provides an extra service to your customer and prevents dissatisfaction on warranty repairs in future. When the Warranty Card is completed, please send it to our facility so that we can register it in the Warranty Registration Database.

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Detach at Dotted Line and Return within 30 days of purchase.  
**WARRANTY REGISTRATION**  
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Street Address

City  Country Code  Postal Code

Home Phone  Work Phone

Date Purchase  Retail Purchase Price

**Purchase Information:**

Dealer Name  Model # \_\_\_\_\_ Color \_\_\_\_\_

City  Country Code  Serial # \_\_\_\_\_

I have read and accept the terms of my warranty.

\_\_\_\_\_  
 Your Signature Date

**3" Round Speaker System**

On the 780 and 781 models the Sony Stereo System is standard equipment. The speakers are fitted in two corners of the spa. There are stainless steel fittings under the speakers with a hose attached that will drain the water away from the speakers to prevent the speakers from "drowning". The hose leads to the inside of the spa. There have been reports from consumers that their spa had a leak. This was not the case, it just was water coming from the speaker drains. Please note that by normal water drainage from the speaker the water will evaporate inside the spa, but with excessive water drainage a little bit of water can come out from under the spa.

